CAROLINA E EXTERIORS

10 YEAR LABOR WARRANTY

Carolina Exteriors Plus guarantees the work will meet trade standards of good workmanship. Carolina Exteriors Plus will make every effort to blend existing textures, colors and materials, but exact duplication cannot be guaranteed. The Homeowner is limited to the manufacturers' warranties for defects in the manufacture or performance of materials, and Carolina Exteriors Plus will assign any manufacturers' warranties or guarantees, if any, to the extent those warranties are deemed assignable, to the Homeowner. This means that Carolina Exteriors Plus warranties workmanship, not materials used. The Homeowner must submit a warranty request for any defect in materials to the manufacturer or provider of materials. Homeowner is responsible for compliance with any notice and claims procedures set forth therein. Carolina Exteriors Plus does not adopt and is not bound by any such product warranty. Carolina Exteriors Plus' Warranty does not cover any products not installed by Carolina Exteriors Plus or work done by another contractor and/or property owner.

In addition to the warranty of good workmanship, Carolina Exteriors Plus, for a period of Ten years from the Completion Date, will make all repairs and corrections to the property that shall become necessary by reason of defects in labor or substantial non-conformity with the Contract Documents which were not detectable by visual examination at the time of the preparation of the punch list upon written notice of the defect from the Owner. Should a repair or correction become defective within one (1) from the date the repair or correction was made or attempted, Carolina Exteriors Plus will make all necessary adjustments to the repair or correction that shall become necessary by reason of defects in labor or substantial non-conformity with the Contract Documents upon written notice of the defect from the Owner. (Imperfections in non-structural components of the property resulting from normal settling and drying of materials shall not be considered "defects."). Other exclusions of this warranty include caulking (fading, cracking, and peeling), damage caused by Acts of God (lightning, gale force winds, hurricanes, hailstorms, tornadoes, etc.), damage caused by insects or animals, damage caused by accident, neglect or abuse, temperature changes (expansion/contraction cracks or imperfections), imperfections in wood, peeling of previous paint layers of rotten wood (delamination), accumulation of dirt or other particles causing discoloration or change in appearance of materials, and exterior moisture or moisture damage/mold/mildew.

To submit a warranty or service request, homeowner must complete the Warranty Request form at <u>https://www.carolinaexteriorsplus.com/warranty/</u>.